



**The European Casino Association organises the
European Dealer Championship 2009
Malmö, Sweden
Tuesday 21st and Wednesday 22nd April 2009**

The 2009 Championship will take place on Tuesday 21st and Wednesday 22nd April, at **Casino Cosmopol Malmö, Sweden**. The event offers a forum for some of the best dealers in Europe to display superior craftsmanship in dealing the classic casino games of American Roulette and Black Jack. In addition, participants will have an opportunity to meet and build networks with counterparts from member casinos of the European Casino Association. The dealers will be judged upon hospitality, technical skills and control of the game. The first prize will be a trip to Las Vegas during the G2E show in November 2009.

Jeroen Bosman (Holland Casino), Tracy Damestani (British Casino Association) and Yared Gabretensaye (Casino Cosmopol) will assist the ECA in organizing the Championship.

Description of the Championship

Round 1:

The first round of the Championship, contestants will be divided in four to six groups (depending on the number of entries). Each contestant will deal Black Jack and American roulette for 20 minutes. Per group 4-6 jury members will judge on the contestants.

The jury members will be 'players' at the tables. The jury will not judge participants of their own country. The jury is committed to judge a complete session.

Each jury member will individually judge a contestant without discussing the scores with other judges at his/her table. After each contestant's session the scores will be handed to the Championship Director and the rank per pool will be calculated.

When all contestants have dealt both American Roulette and Black Jack, the winner and runner up per group will be determined by the individual scores. The two highest scoring dealers of each group will enter the semi-finals.

Round 2(semi final):

During round two, 8 or 12 dealers (depending on the number of entrants in round 1) will be divided into two or three groups of four contestants. Each contestant will deal both games for 15 minutes and the two highest scoring contestants per group will enter the finals.

The Final

The two highest scoring dealers per group of round 2 will enter the final. The procedures at the finals are quite identical to the previous rounds. Each contestant will deal 15 minutes and will be judged by 4-6 jury members. Again, the jury will not judge contestants of their own country.

Participating countries

Each member country of the ECA had the opportunity to enter the Championship with their 'National Dealer Champion' and runner up.

31 Competitors out of 19 ECA member countries are participating this European event.

More information

In the next pages you can find more detailed information about the Championship:

- Participants
- Time schedule
- Judging criteria
- Additional rules
- Roulette rules
- Black Jack rules

Participants

Member country	Participant
Austria	Belinda Bischofberger & Helmut Glaser
Belgium	Hervé Moreau & Sandra Bartholomeeusen
Denmark	Morten Lerche-Møller & Lars Herren
Estonia	Liisa Rennstein
Finland	Matti Kankainen
France	Tamas Adam
Greece	Panagiotis Chronopoulos & Maria Mavridi
Hungary	Eva Bors
Italy	Antonio Bogazzi & Lisa Liberato
Lithuania	Vadim kozorez
Luxembourg	Virginie Kempf & Jean-Marc Timmermans
The Netherlands	Carmen de Lange & Marjolein Clarijs
Poland	Dariusz Arendarski & Kasia Dabkowska
Serbia	Sanda Jevtic
Slovenia	Petra Winkler & Robert Mikulin
Spain	Susana Picado & Martín Armas
Sweden	Levente Jakab & Thommy Berglund
Switzerland	Szabolcs Nemeth
United Kingdom	Anthony Caven & Dokhesya Phiri

Time schedule (tentative, tbc)

Tuesday, April 21st 2009

15:00 - 16:00 h	Arrival of participants, jury and ECA members at the casino.
16:00 - 16:15 h	Introduction by ECA Chairman; Ron Goudsmit
16:15 - 17:00 h	Lottery draw (of participants) Introduction of the participants by Tracy Damestani Photo shoot participants Instructions to jury and participants
17:00 - 18:30 h	Round 1 (20 minutes per participant per game)
18:30 - 19:15 h	Break
19:15 - 20:30 h	Continuation round 1
20:30 - 21:00 h	End first day
21:00 h	Dinner buffet

Wednesday, April 22nd 2009

11.00 – 11.30 h	Arrival of participants, jury and invitee's at the casino.
11:30 - 12:00 h	Opening second day, short review previous day Instructions to jury and participants
12:00 - 13:30 h	Continuation round 1
13:30 - 14:00 h	Break
14:00 - 15:00 h	Continuation round 1
15.00 – 16.00 h	Lunch + Entertainment
16:00 - 16:10 h	Introducing finalists & photo shoot
16:15 - 17:30 h	Semi finals (15 minutes per finalist per game)
17:30 - 18:00 h	Break announcement Final contenders & photo shoot
18:00 - 20:00 h	Final
20.00	End of championship
20:30 - 20:30 h	Announcement ECA European Dealer 2009, distribution of prizes photo shoot winners.
21:00 -	Dinner for participants, jury members and ECA representatives

Judging criteria

The criteria for the European Championship will be multiplied by a factor of importance; hospitality (3x), Technical skills (2x) and control of the game (2x).

The minimum score per criterion is 0, the maximum score is 5, with intervals of 0,5.

1 Hospitality

- **Conforms to grooming standards**
Is always neat and tidy while complying with the individuals' casino guidelines.
- **Demonstrates punctuality**
Arrives at the assigned table on time to commence the heat.
- **Follows directives**
Follows reasonable directives from Championship Representatives without questioning and completes any assigned tasks accurately and promptly.
- **Polite and courteous**
Is approachable and well mannered to all Patrons in all situations.
- **Greets players**
Welcomes a player appropriately and is attentive.
- **Responds actively to meet customer needs**
Is pro-active in meeting patrons' customer service expectations.
- **Acknowledges patrons after transactions**
Uses appropriate body language and/or verbal acknowledgement, including eye contact with the patron, at the right moments.
- **Remains impartial at all times**
Shows equal attention to all without showing bias towards any patrons. Is consistently neutral and professional in any difficult or delicate situations.
- **Projects positive posture and body language**
Faces the customers when dealing. Appears approachable and friendly using appropriate body language.

2 Technical Skills

- **Cuts chips correctly**
Cuts chips accurately. Does not demonstrate any incorrect habits. Can drop-cut where appropriate.
- **Uses both hands correctly**
Pays and takes bets using both hands to maintain game pace and table security.
- **Uses technical equipment appropriately**
Uses the supplied equipment smoothly and efficiently.

2a Technical Skills American roulette

- **Moves stacks correctly**
Pushes stacks out and brings stacks in using the appropriate configuration and in a smooth and efficient manner.
- **Positions chips correctly during transactions**
Positions chips correctly, taking into account factors such as game security, during all cash/colour transactions.
- **Spins the ball correctly**
Spins the ball, and at the appropriate moment calls 'no more bets' (i.e. three revolutions) before the ball drops into the number.

- **Clears the winning number correctly**
Clears the area around the winning number in a smooth and efficient manner, without touching winning chips. Clears the layout in a smooth and efficient manner.

2b Technical Skills Black Jack

- **Initial deal**
Deals the cards smoothly and efficiently to the boxes
- **Handling bets at boxes**
Pays winning bets and collects losing bets in a smooth and efficient manner.

3 Control of the game

- **Current and accurate knowledge of gaming information**
Deals games in accordance with Championship rules and procedures.
- **Calculates payouts accurately**
Calculates all payouts accurately prior to making up the winning bets.
- **Maintains table security**
Protects float with correct body positioning. Does not turn away from the table at any time.
- **Focuses on table activity**
Actively monitors the table, players, unusual behaviour, and players' betting patterns.
- **Shows clean hands**
Shows an open palm at all times when dealing with cash/colour, when going into or out of the float and when arriving at or leaving a table.
- **Performs cash/colour changes correctly**
Announces all changes loudly, without compromising game security. Places chips in the correct area. Accurately performs the transactions, taking into account the Patron's wishes.
- **Calls games loudly and clearly**
Announces the game in an appropriate manner and always clearly and audibly.
- **Protects winning areas**
Follows correct dealing procedures and is aware of movements around the winning area at all times.
- **Float management**
Maintains readable float, ensures that the float is well-managed and readable at all times. Regulates chip movements and anticipates float requirements in advance. Plans chip movements efficiently to minimise the requirement for additional chips.
- **Communicates clearly and accurately**
Communicates effectively with no unnecessary information.
- **Is discrete where necessary**
Conveys information discreetly.

Additional rules

General

- The ECA reserves the right to promote and provide reportage of the championship via various broadcast mediums such as radio, television, internet, newspapers, etcetera, or to report (live) on the championship itself on the internet or through other media. Participants may be named or pictured in such report or upon registration. By registering for this event participants declare to agree to this unconditionally and irrevocably.
- Participating dealers are requested to be dressed in full uniform of their respective casinos.
- English is the official language of communication at the championship tables.
- A participant may be disqualified if found to contravene any of the rules of the Championship.
- In the event of a dispute relating to these rules, the decision of the Championship Director will be final and the Championship will not proceed until the dispute is settled.
- ECA and the Championship Director reserve the right to amend these Rules at any time. In the event that the Rules are amended ECA will inform all participating casinos as soon as possible after the amendments are introduced.
- It will be the responsibility of the participating casinos to inform their team members of the rules and any amendments.
- A copy of these rules will be available beforehand and at the Championship.
- Should the number of entries be less than the minimum requirement of 16 contestants, ECA reserves the right to (i) cancel the Championship or (ii) invite national runners up to enter the Championship in order to meet the minimum requirement of 16 contestants.
- ECA reserves the right to cancel the Championship without any liability.
- All prizes are to be supplied by ECA (and/or sponsors).
- All prize winners will be awarded the prizes published in the prize list for the Championship.

Conditions of Competition

- The judges on the table will be responsible for placing wagers.
- On Black Jack boxes shall be played with a minimum of € 10 and a maximum of € 500 (in units of €10).
- On Roulette a maximum of 100 colour chips per player shall be permitted on the inside layout.
- The minimum on the inside bets shall be € 5.

The maximum on the inside bets shall be:

Straight up	Split	Street	Corner	Sixline
100	200	300	400	600

- The minimum on the outside bets shall be € 500 to a maximum of € 5.000. Colour chips will not be permitted on the outside bets.
- General rules of Black Jack and Roulette shall apply, with the addition of supplementary Championship rules.

Drawn Results

- If there is a drawn result between contestants, which may cause more than the allotted number of contestants to advance to the next round, or poses a problem to determine the winner of the Championship, each criterion of that round will be reviewed and tallied in the following order:
 - (1) hospitality
 - (2) technical skills
 - (3) control of the game

The participant with the highest score for hospitality will advance to the next round or be awarded as the winner. If there is still a drawn result, the next criterion will be reviewed and tallied. In the event that all the cumulative scores are drawn, the participants will take part in a practical mathematical exercise to determine the person to advance, or the winner.

Mathematical Exercise

- The mathematical exercise will consist of a series of wagers on American Roulette and the participant will have to determine the payout for each wager, based on the normal payout odds on Roulette. Each participant will be timed during this exercise.
- To determine the winner, the results of the exercise will first be marked with the highest scoring participant proceeding to the next round or awarded as the winner.
- If the scores are drawn, the participant who has the fastest time will then advance to the next round or be awarded as the winner.
- In the event that the result and times are still drawn a second series of practical mathematical exercises will be conducted with the same criteria as outlined above and will continue until a result is determined.

Roulette rules

As adapted for ECA 2009 European Dealer Championship

Definitions

"Championship Director" means a person, or that person's designee, appointed by ECA for the overall control of the Championship.

Table Layout and Equipment

- The game of Roulette shall be played at a table with an imprinted layout cloth and with a roulette wheel.
- The roulette wheel shall have 37 equal compartments with one marked zero and indicated by the colour green and the others marked 1 to 36 and indicated by the colours red and black, alternately around the wheel.
- The following equipment shall also be used:
 - Marker buttons, constructed of plastic in different colours, sufficient to indicate the values of the colour chips in use at the table.
 - A dolly made of plastic or brass.
- The following equipment may be used:
 - A display rack, constructed of plastic, with compartments used to indicate the colours and values of the colour chips in use at the table.
 - A winning number display unit, being an electronic device for recording and displaying the most recent winning numbers spun at the table.

Wagers

- The wagers defined in this rule shall be the permissible wagers by a player at the game of Roulette
 - One number or Straight Up.
 - Two numbers or Split.
 - Three numbers or Street.
 - Four numbers or Corner.
 - Six numbers or Six-line.
 - Column, Dozen.
 - Low - (1-18), High - (19-36), Even, Odd, Red, Black; The player only loses half of their original wager if "0" is spun
- Acceptable multiple piece wagers are defined as:
 - Series 5/8 - Tier (six-piece wager).
 - Orphans (five-piece wager).
 - Grand Series 0/2/3" (nine piece wager).
 - Zero Game (four-piece wager).
- All wagers shall be made by placing value chips and/or colour chips on the appropriate playing areas of the roulette layout, a 'neighbourprint' (when printed at the layout) will not be used.
- A wager cannot be withdrawn, placed or changed after the dealer has called "No more bets".
- Wagers verbally declared shall be accepted only when accompanied by chips or colour chips and the dealer has sufficient time to place the wager on the layout prior to "No more bets" being called. All bets must be placed before the call of "No more bets".
- Players are responsible for the positioning of their wagers on the layout, whether or not the dealer assists them. Players must ensure that any instructions given to the dealer regarding the placement of their wagers are correctly carried out.
- Wagers shall be settled strictly in accordance with the position of chips or colour chips on the layout when the ball falls to rest in a compartment of the wheel.

Play of the Game

- At the completion of all payouts from the previous spin or before the ball is spun, the dealer shall announce, "Place your bets".
- The ball shall be spun by the dealer in a direction opposite to the rotation of the wheel and shall complete at least seven revolutions around the track of the wheel to constitute a valid spin.
- While the ball is still rotating around the wheel, the dealer shall call "No more bets" and indicate by hand movements above the layout that betting will now cease.
- Upon the ball coming to rest in a compartment of the wheel, the dealer shall announce the result and shall place the dolly on the corresponding number on the layout.
- After placing the dolly on the layout, the dealer shall collect all losing wagers from the layout then proceed to pay all winning wagers.

Settlement

- Winning wagers at the game of Roulette shall be paid at the odds listed below:

Wager	Odds
One number or Straight Up	35 to 1
Two numbers or Split	17 to 1
Three numbers or Street	11 to 1
Four numbers or Corner	8 to 1
Six numbers or Six-Line	5 to 1
Column / Dozen	2 to 1
Low (1-18), High (19-36), Even, Odd, Red, Black	1 to 1

Irregularities

- If the ball is spun in the same direction as the wheel is rotating, the dealer shall announce "No spin" and attempt to remove the ball from the wheel prior to it coming to rest in one of the compartments.
- If the dealer anticipates that the ball will not complete seven revolutions around the track of the wheel, the dealer shall announce "No spin" and attempt to remove the ball from the wheel prior to it coming to rest in one of the compartments.
- If a foreign object enters the wheel prior to the ball coming to rest the dealer shall announce "No spin" and attempt to remove the ball from the wheel prior to it coming to rest in one of the compartments.
- If the ball fails to fall into one of the compartments the dealer shall announce "No spin".
- If the ball is propelled or falls out of the wheel, the dealer shall announce "No spin". Upon retrieval the dealer shall examine the ball before replacing it in the wheel.
- If any person interferes with the ball or the rotation of the wheel, the dealer shall announce "No spin".
- Once the dealer has announced "No spin", it shall be an invalid spin regardless of whether or not the ball comes to rest in one of the compartments prior to the dealer's attempt to remove the ball from the wheel.
- After a "No spin" the dealer shall return the ball to the previous winning number compartment and re-spin.

Black Jack rules

As adapted for ECA 2009 European Dealer Championship

Definitions

"Championship Director" means a person, or that person's designee, appointed by ECA for the overall control of the Championship;

Equipment

- The game of Blackjack shall be played with six decks of cards, each deck having 52 cards without jokers, with backs the same colour and design and a cutting card.
 - The value of cards shall be as follows:
 - An ace shall have a value 1 or 11
 - Any card from 2 to 10 inclusive shall have its face value;
 - Any jack, queen or king shall have a value of 10.
- All cards used in the game of Blackjack shall be dealt from a card shoe or shuffling device specifically designed for such purpose and located on the table to the left of the dealer. All cards shall be dealt face upwards.
- No player shall handle, remove or alter any cards used in the game of Blackjack.
- Each player at the table shall be responsible for correctly computing the point total of their hand and no player shall be entitled to rely on the point total announced by the dealer.

Wagers

- All wagers shall be placed by means of chips.
- A wager by a player shall be placed on the appropriate playing areas of the Blackjack layout prior to the first card being dealt for each round of play.
- Except as provided in these rules or until a decision and settlement has been made in respect of any wager, no wager may be handled, placed, increased or withdrawn after the first card of the round of play has been dealt.
- Up to three players may wager on any one playing area of the Blackjack layout
- Where more than one player wagers on a playing area the decisions with regard to the cards dealt to that area shall be called by:
 - The player who is seated at the playing area;
 - Where there is no seated player, the player with the highest wager in the box;
 - Where all wagers are of equal value, the player whose wager is nearest the dealer.
 - The dealer shall, prior to the commencement of a round of play, ascertain the player who shall call the decisions with respect to any playing area.
- The dealer shall ensure that:
 - The player calling the decisions places his/her wager in the portion of the playing area nearest to the dealer's side of the table, and all other players wagering on the playing area place their wagers in a vertical line with the wager.
 - A player may be permitted to wager on more than one playing area at a Blackjack table.

Initial Deal

- The dealer shall call "No more bets" and starting from the left and continuing clockwise round the table, shall deal a card in sequence to each playing area containing wager/s and a card to the dealer's position. In a like manner, the dealer shall then deal a second card to each of the wagered playing areas.

Insurance

- Where the dealer's first card is an ace, a player may place an insurance wager, equivalent to not more than half the amount placed as his/her initial wager, that the dealer's second card will have a value of ten. All insurance wagers shall be made before the commencement of the subsequent deal and are to be placed on the insurance line of the layout.

Interim Settlement

- Upon completion of the initial deal and before the subsequent deal;
 - Where a player has a Blackjack and the dealer's card does not have a value of ten or is not an ace, the dealer shall pay the wager(s) on that hand at odds of 3 to 2, remove the cards dealt to that playing area.
 - Where a player has a Blackjack and the dealer's card is an ace, the dealer shall, at the players' request, pay the player in settlement an amount equal to the initial wager. In this instance, any insurance wager made by the player shall be void and returned to the player.
 - Where a player has a Blackjack and the dealer's card has a value of ten, the dealer shall make no payment nor remove any cards from that playing area until the outcome is determined.

Subsequent Deal

- The dealer shall, beginning from the left, announce the player's point total and allow the player to indicate whether he/she wishes to double, split pairs, stand by electing to receive no additional cards or receive an additional card(s) and a verbal indication is also required from the player.
- A player may elect to receive additional cards, whenever his/her point total is less than 21, except that a player having Blackjack or a hard or soft total of 21 may not draw additional cards.
- Each player must indicate his/her decision(s) by scratching, tapping or knocking on the table to indicate a request for additional cards, or by moving the hand horizontally to indicate that the player wishes to stand. As each player indicates his/her decision(s), the dealer shall deal face up whatever additional cards are required to give effect to the decision(s) and shall announce the point total of the player's hand after each additional card is dealt.
- Where a player's point total exceeds 21, any wager on that hand shall lose and the dealer shall immediately collect the cards from that hand and place them in the discard rack.

Doubling

- A player may elect to double, by wagering an amount equal to their original wager, on the first two cards dealt to their hand or the first two cards of any split pair providing that:
 - The point total of the first two cards equals 9, 10 or 11; and
 - The hand does not contain an ace; and
 - One, and only one, card is dealt to the hand.
- Where a player elects to double, the one additional card received shall be dealt face upwards and placed sideways on the layout.
- If the player controlling the playing area elects to double, player(s) with a wager on the same playing area shall also have the option to double on that hand before the additional card is dealt. If the other player(s) do not double, the condition that only one additional card shall be dealt to that hand remains unchanged.
- If the dealer obtains Blackjack after a player doubles, the dealer shall collect all of the players' wager.

Splitting

- When the initial two cards dealt to a playing area are identical in value, the player controlling that playing area may elect to split the hand into two separate hands providing that the wager on the second hand so formed is an amount equal to the original wager.
- When a player splits a pair of cards the dealer shall deal a second card to the first of the hands so formed and shall complete the player's decisions with respect to that hand before proceeding to deal any cards to the next hand.
- After a second card is dealt to a split hand, the dealer shall announce the point total of that hand and the player shall indicate their decision to stand, draw, split again (in case of a second identical card) or double with respect thereto except that:
 - A player splitting aces shall receive one additional card on each ace which shall be dealt face upwards and placed sideways on the layout. Only when the additional card is an ace, the player may elect to split again; and
 - A player splitting aces or 10 point value cards shall not be capable of achieving a Blackjack.
- If the player controlling a playing area decides to split, any other player who has placed a wager on that playing area shall either:
 - Make an additional wager on the split hand(s) so formed of an amount equal to their original wager; or
 - Have their original wager placed on the first hand so formed.
- If the dealer obtains a Blackjack after a player splits a hand, the dealer shall collect all of the player's wager.

Additional Cards to the Dealers Hand

- When the subsequent deal to all players' hands has been completed, a dealer shall, deal additional cards as necessary to his/her hand, and a dealer will draw to 16 and stand on 17.
- If the dealer's first card is an ace and the second card does not have a value of 10, any insurance wagers shall be lost and collected by the dealer immediately upon the drawing of that card.
- No additional cards shall be drawn to the dealer's hand, regardless of the point total, if decisions have been made on all players' hands and the additional cards would have no effect on the outcome of the round of play.

Final Settlement

Settlement of wagers remaining on the table after the completion of the dealer's hand shall be as follows.

- A player having a Blackjack shall win and be paid at odds of 3 to 2 if the dealer does not also have a Blackjack.
- A player having a point total of 21 or less shall win and be paid at odds of 1 to 1 if the dealer's hand has a point total in excess of 21.
- A player having a point total of 21 or less shall win and be paid at odds of 1 to 1 if the point total exceeds that of the dealer's hand.
- An insurance wager shall win and be paid at odds of 2 to 1 if the dealer achieves a Blackjack.
- A player shall lose if the point total of the dealer exceeds that of the player without exceeding 21.
- A wager on a Blackjack shall constitute a stand off if the dealer also has a Blackjack.
- A wager on a hand with the same point total as that of the dealer's hand shall constitute a stand off.

Irregularities

- A card found turned face upwards in the card shoe or shuffling device shall be burned by placing it in the discard rack.
- A card dealt or burned in error shall be dealt to the players or the dealer as though it were the next card from the shoe or shuffling device. A player who refuses to accept the card shall not receive any additional card during that round of play. Where the card is refused by all players, it shall become the dealer's next card.
- A card exposed and dealt in error to the dealer's completed hand shall be burned by placing it in the discard rack.
- Should any round of play contain an error caused by the incorrect dealing of a card, every effort must be made to reconstruct that round of play in such a way as to cause the sequence of cards dealt to be as it should have been had the error not occurred. However, should every effort to reconstruct the round of play fail, then the Championship Director may authorise that the round be declared void and the wagers shall then be returned to the players.